

WARRANTY AND MAINTENANCE GUIDE

Thank you for choosing Showerman. Showerman has been manufacturing, supplying and installing Showerman Showers since 1997. We stand by the quality of our products and services by offering a five-year warranty (from the date of invoice) on all Showerman Showers installed by our Team. We welcome immediate notification of any problem during this period, so we can inspect and repair (or replace) the product without charge if defective materials or workmanship are found.

Showerman Quality - Showerman sources the highest quality materials:

- Our Acrylic Liners meet the European Standard EN 13559 test and are custom folded at our Tauranga factory.
- All Showerman glass is manufactured using Safety Glass that meets the requirements of AS/NZS 2208 safety standards (Australia and NZ Safety Standards).

Adhering to the correct **care and maintenance** (below) of your Showerman products not only ensures they remain in excellent condition but is also a **requirement** of the warranty.

- Remove excess water from glass after each shower with a rubber/plastic scraper or squeegee.
- Wash acrylic surfaces (shower tray & wall liner) and frames with warm soapy water and a soft cloth, then wipe dry to prevent build-up of soap and scum which can erode silicon.
- Follow the directions of bathroom cleaning products. Do not use abrasive soaps or sponges.
- Never use cleaners that contain alcohol, solvents, bleach, citrus, harsh chemicals and disinfectants, ammonia or peroxides and particularly acid or alkaline products.

Warranty Exclusions - Splash Strips, Shower Waste Lids, the maintenance of Silicon Sealant and Glass Breakages

Warranty Limitations - Your Showerman Warranty will no longer be valid.

- If the supply water temperature exceeds 55 degrees centigrade.
- If the walls behind Showerman products are not at least 80% free of paint, wall board sealer and gib plaster prior to installation. It is the client's responsibility to ensure this condition is met for adequate adhesion of acrylic wall liners.
- If repairs or adjustments are undertaken by someone not approved by Showerman.
- Any compromise made to the perimeter seal of the shower.
- If issues such as leaks are not reported to Showerman within 48 hours.
- Showerman is not liable for damage that may be caused directly or indirectly from water leakage.
- Showers used for commercial use (including rental properties) are covered by a 1-year warranty.
- Mirrors are covered by a 2-year warranty.
- Third party warranties must be lodged with the third party for example Sika or Enduroshield.

Important: Register your warranty

Sealants require time to dry, so to validate your product warranty you must inspect for leaks within 30 days of installation. Please note that moulded liners may naturally delaminate from the wall which won't compromise water tightness. For this reason, delamination is not accepted as an installation fault. Failure to either advise of issues OR register your warranty at www.showerman.co.nz within this timeframe will result in it being deemed invalid.